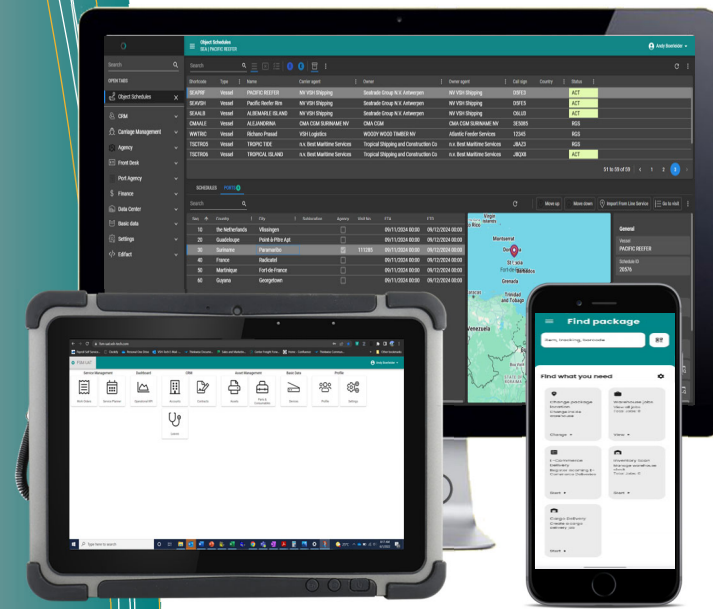# Center Suite

A SCALABLE, AFFORDABLE AND CLOUD BASED SOLUTION FOR FREIGHT FORWARDERS, WAREHOUSES AND SHIPPING AGENTS, BRINGING LOGISTICS TO YOUR FINGERTIPS

Center Suite Logistics Solution

A SCALABLE, AFFORDABLE AND CLOUD BASED SOLUTION FOR FREIGHT FORWARDERS, WAREHOUSES AND SHIPPING AGENTS

Center Suite® is the ultimate logistics software solution designed for Freight Forwarders, Warehouses, and Agents. Say goodbye to paperwork and redundant manual tasks and say hello to seamless operations with enhanced control over shipments, transports, and stored goods—all at your fingertips.

With its affordable, cloud-based platform, Center Suite® empowers you to exceed customer expectations through features like Track & Trace, a user-friendly Customer Portal, and real-time shipping updates.

Stay ahead with 24/7 access from anywhere and proactive alerts that ensure no follow-up action is ever missed.

Whether you need the full suite or individual modules, Center Suite® adapts to your business's unique needs, delivering efficiency and scalability at every stage of your logistics journey.

NAVIGATE THROUGH A DYNAMIC AND DEMANDING BUSINESS

Flexible Solution Built on Expertise of Freight Forwarders
To Meet Your Logistical Needs

CENTER FREIGHT FORWARDING

With logistics being the physical manifestation of a transaction, you want to ensure it is managed as efficiently and securely as possible. The key to efficiency is automation. Save time by automating and accelerating manual and time-consuming processes, such as Bill of Lading generation, creating detailed manifests for shipments, and automating invoicing processes to streamline payments and documentation. Automatically generate Bills of Lading for cargo moving with shipping lines or quickly prepare manifests for air freight. All of this is achieved through one cloud-based platform that consolidates all your freight forwarding activities and services in a single, efficient system. This flexible solution, built on the expertise of freight forwarders, adapts to meet your logistical needs, whether you're handling ocean freight, air cargo, or land transport.
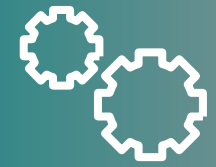
CENTER AGENCY

Are you a Shipping Agent acting on behalf of one or more shipping companies or liners? The Center Agency solution streamlines your export, import, and transshipment operations. With key features like Contract Management, CRM, EDI Management, Documentation Management, Billing & Financial Management, Customs Integration with ASYCUDA systems, Container Track & Trace, and Integration with Terminal Operating Systems (TOS), it reduces manual data entry and enhances documentation and integration efforts, leading to exceptional customer service and reduced overhead. Track revenue and KPI performance across various metrics. The TOS integration allows container tracking and ensures seamless monitoring of container movement throughout the port.

CENTER WAREHOUSE MANAGEMENT

Whether as an extension to the freight forwarding module or as a standalone solution for your warehouse, the Center Warehouse Management solution provides local and remote warehousing features to efficiently and effectively manage your inbound and outbound processes, warehousing & storage, cargo holds, and seamlessly integrates with EDI, scales and dimensioners. A dedicated Center Warehouse Mobile App helps execute and register activities like live cargo movement, barcode reading, document scanning, and obtaining package information more flexibly and in real-time.

Additionally, our E-Commerce feature supports the handling of small packages entering the warehouse, making it ideal for streamlining operations in e-commerce logistics.

CUSTOM FIELD SERVICE MANAGEMENT SOLUTION

Whether you manage a field maintenance department, a fleet of delivery trucks, or properties, the Field Service Management (FSM) Solution gives you complete control over your field operations. FSM streamlines the management of your services, assets, technicians, fleet, and object maintenance. Highly configurable to meet the specific needs of your field management tasks, FSM comes with powerful Dispatcher & Management software and a dedicated mobile app. The mobile app logs locations in real-time, supports route management to improve fleet mileage and fuel consumption, and helps schedule tasks and maintenance appointments efficiently. It also records critical details such as start and completion times for work orders, arrival and departure times, and supports digital signatures after the completion of work orders, ensuring thorough documentation and customer satisfaction.

TOP FEATURES & BENEFITS:

- CONSIDERABLE REDUCTION OF PHYSICAL DOCUMENTS
- WORKFLOW DRIVEN AND USER FRIENDLY
- SCALABLE AND AFFORDABLE TO FIT BUSINESS GROWTH STAGES & NEEDS
- INTEGRATED SOLUTION THAT COVERS THE LOGISTICS FROM FREIGHT FORWARDER, THROUGH TO AGENTS TO THE CONSIGNEE
- IMPROVED CUSTOMER SERVICES WITH TRACK AND TRACE CAPABILITIES AND A CUSTOMER PORTAL
- PROACTIVE SYSTEM AND ACCES 24/7 FROM ANYWHERE, EVEN ON MOBILE DEVICES
- EASY TO CONNECT WITH EXTERNAL IT SYSTEMS THROUGH EDI INTERFACES, E.G. T.O.S., CUSTOMS AND LOCAL GOVERNMENT
- CUSTOMIZEABLE IMPORT INTERFACE FOR E-MANIFESTS
- LOCAL AND REMOTE WAREHOUSING AND A DEDICATED WAREHOUSE MOBILE APP

CUSTOMIZED SOLUTIONS

Whether it's a digital form, a specialized import interface for E-manifests, or a custom feature to serve key customers, improve efficiency, or meet customs regulations—we've got you covered. Let us help you develop and implement the right solution for your needs.

24/7 CUSTOMER SERVICE

Optional round-the-clock, global support to ensure business continuity.

FAST DEVELOPMENT & FUTURE PROOF

Our system evolves continuously to meet market, logistical, and customer demands. Workflow management is already on the way, and soon, AI integration and data connectivity will enhance business intelligence with real-time insights and predictive options.

Center Suite Feature Overview

Our Center Suites Logistics Solutions can be acquired together or separately. By choosing the feature package that's right for you, we ensure the best fit with the stage your company is in and the different business needs and requirements you may have. The Key Features cover the most important forwarding, warehousing, and agency activities. Below is an overview of what features to expect in our Center Suite. For more detailed, specific, and recent features, please revert to our website or contact us.

CENTER FREIGHT FORWARDING

Key Features
- ✓ Customer Relationship Management (CRM)
- ✓ Customer Portal with Cargo Tracking & Tracing, Document sharing & approvals
- ✓ Contract Management including Sales- and Purchase contracts
- ✓ Customs Documentation & Compliance including EDI, customs clearance, and filings.
- ✓ Object Management
- ✓ Carriage Management
- ✓ Shipment Management including Ocean, Airfreight, Road, Rail and Warehousing
- ✓ BL Management
- ✓ Transport Management
- ✓ Packing Management
- ✓ Integration with EDI, Customs E-Declaration, E-BAPLIE and other API integrations
- ✓ Preliminary reports including Arrival Notice, Shipment Overview, BL Overview BI
- ✓ Purchase Management
- ✓ Interfaces with popular accounting packages
- ✓ Billing & Invoicing Management including Cost, Revenue & Charges
- ✓ Rate Management, including freight rates from carriers, quote generation and support for mulit-modal pricing, multi-currency and more.
- ✓ Operational Reports including Shipment Overview, Shipment Confirmation, Transport Order, Loading & Discharge Instructions, Ocean House BL, BL Instructions, Way BL, AWB, Dangerous cargo declaration
- ✓ Supports notifications throughout the software

CENTER WAREHOUSE MANAGEMENT

Key Features
- ✓ Inbound Processes, including, Container Stripping, Discharge Truck, Cargo delivery and Warehouse receipts
- ✓ Outbound processes including stuffing and loading of trucks and containers, Transportation Management, cargo pickups and Financial/Billing activity.
- ✓ Warehousing & Storage processes including Activity Management, Repacking, Storage, Multi Warehouse, WH entry labeling,
- ✓ Location and Inventory management
- ✓ Cargo holds & releases including IMDG management, Customs Bonded warehouse support
- ✓ Integration with Freight forwarder invoicing systems
- ✓ E-commerce integration for small package handling, label printing, repacking and more
- ✓ Mobile APP for live cargo movement registration, location change, barcode scanning, document scanning, obtaining package information, document scanning, picking order, container loading & stripping.
- ✓ Packing Management including Full and Less than full container loads and merge
- ✓ EDI & API integrations including Scales, Pallet & Parcel Dimensioners and BL imports
- ✓ Support Multi and Remote Warehousing
- ✓ Reporting & analytics including Stock, T1 Goods, Bonded goods, IMDG, outturn reports.

CENTER AGENCY

Key Features
- ✓ Customer Relationship Management (CRM) including account, contract, and authorization management
- ✓ Contract Management including rates & tariffs, free days, variable calculations and demurrage & detention
- ✓ Dedicated Customer Portal with Cargo Tracking & Tracing, Documents exchange, Approvals, Authorizations and more
- ✓ Inbound & Outbound Cargo management with support for different cargo types including RORO, Container and Break Bulk
- ✓ Support for E-manifest import in xml and csv file formats
- ✓ Customs integration and declaration including ASYCUDA xml and more
- ✓ Document Management including automated generation of Bills of Lading (BL), Air Waybills (AWB), manifests and more
- ✓ BL Management including BL Handling, Gate Document print, Automatic DEM/DET Calculation and Pre-Arrival notification
- ✓ Container Track & Trace
- ✓ EDI integration with Terminal Operating Systems (TOS) including Vermas, ANSI, EDIFACT, CODECO and COARRI
- ✓ Carriage Management including Objects Registration, Schedules/Voyages, Line Services and Piloting & Berthing Requests, Timesheets and more
- ✓ Billing Management including Invoicing, Storage Billing and Cost Management
- ✓ Front Desk module with support for customer cargo payments, cargo releases, BL handling and more
- ✓ Financial features including Costs, Invoices, Exchange Rate Management, Purchase Registration, Financial Reporting and Freight Listing
- ✓ Interfaces with popular accounting packages
- ✓ Reports including Container Movements (PML), Container Statistics, Container Stock and Cargo Report
- ✓ KPI Management including Operational, Documentation and Financial KPI's

The Best News:
It's affordable!

CLOUD BASED SOLUTION
Reduced Total Cost of Ownership and a quick time to value. Avoid the upfront and continuing costs associated with purchasing and maintaining servers and IT infrastructure. Product and software updates occur automatically.

SCALABLE
The opportunity to start small and end big.

AFFORDABLE
Choose the modules and features you need and only pay for the features you choose to use.

ABOUT VSH TECH BV

VSH Tech is a software development company with offices in the Netherlands and Suriname, specialized in software solutions for the cargo logistics industry. Being a joint venture between VSH-United (Nederland) BV—a leading name in freight forwarding and agency—and IT Partner Holding BV, a renowned expert in maritime and logistics software, VSH Tech combines deep industry expertise with cutting-edge technology to deliver exceptional value to your cargo business operations.

With over 30 years of combined experience in the shipping industry, we develop cloud-based logistics software on a low-code platform, tailored for cargo shipping agencies, freight forwarders, and warehouses. Our solutions range from off-the-shelf standardized software to customized solutions that adapt to your unique business needs.

VSH
TECH

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